

**COLONIAL CHARLES COMMUNITY ASSOCIATION
TOWN HALL**

January 21, 2026

***Guest Speaker: Tim Pasch, CEO and President of GreenTouch
Landscaping***

Q&As attached.

Q&As for Tim Pasch, CEO and President of GreenTouch Landscaping

Will the street to the apron-driveway be cleared as well?

Response: We plow the main street, sidewalks, our team members will clear the apron. We no control over the county trucks that plows back over some of the neighborhoods. But when we are in the process of doing sidewalks, we will handle them. In the areas where we handle the plowing. By the time our sidewall service is done, all the driveways are open.

Will the walkway up to the residential front door be cleared as well?

Respond: Ww will plow walkways up to the residential front door. That is part of our current plan, the driveway, and walkway up to the front door. We will do our best to clean around all concrete patio areas, potted plants and other objects.

Where are you located from CCCA? On your roster list as far as seniority where is CCCA?

Response: Clinton MD; Colonial Charles will be first on list.

Will pretreatment be done and when will it be expected to start

Response: So, every, let me start with kind of the priority, um, every crew and every plow driver has at a time.

They start out first. That crew, and that particular set of plows, you guys are first on your list. Like Maryland, but we have teams all over the states, five team members that come from all over the states. In events like this, we tend to rent out hotel rooms so that the teams can stay close. And that way when they go take a nap they have a hot place to shower, get some food and move on.

Typically, we do not do pre-treat in this event but will pre-treat to burn off a couple of inches of snow. It acts as an insulation barrier between the snow and the road to make plowing much easier. So in this event, we will be putting down pre-treat. We want to put it down somewhat early because we do want to be able to do it as early as possible. Traffic and people driving on it, will help crush it in and make it more efficient. We would be looking to start that Friday morning.

How many men in your crew?

Response: I currently think we'll have about 30 guys and we're going to be able to split up into 4 teams..

What is first, homeowners or clubhouse?

Response: All work will begin at the same time. Actually one set of crews will start across the street and then work their way back towards the clubhouse. This is the best way to get it all done and instead of jumping all over the place we'd rather just move to the community in a more organized fashion.

Will you salt the driveways?

Response: So, typically I do not like the term 'salt' because I think it can get confusing for residents. Salt is typically what we put on the roadways because they are asphalt. And it does a decent job when temperatures are around 30 degrees especially when the sun comes out. On concrete surfaces such as sidewalks and roads, we put magnesium fluoride that has a mixture of magnesium acidity and a little sodium chloride. The magnesium acidity breaks all of the neutralized fluoride sodium, which is what damages the concrete. It's a mixture that's been around for about 12 years now, and it's what they use on airports. It is more costly. So, it's why we only use it on concrete surfaces, and sensitive surfaces, but it does not kill grass.

What do you suggest homeowners buy to get prepared on for sidewalk

Response: I always recommend having a shovel. Don't think you need to get out before our first our crews get there. Always have a little bit of pet safe chemical and kitty litter is a traction device before we get there and get our chemical down. Newspapers should be picked up, potted plants delicate items should be moved.

From a cost standpoint would this severe occurrence increase our cost or budgeted funds?

Response: Depends on the Board's budget structure. Budget cost will increase whenever there is a major snow event. Anything over 10" of snow is not normal.

Where will plowed snow be moved?

Response Snow will be moved to the Clubhouse parking lot, the field on Shooting Star and any street open area.

Tim only talked about snow — what about grass, pruning, etc.

Response: Spring schedule will be distributed through newsletter/calendar. All services, chemical treatments, etc. Start in February to avoid damaging plants or trees. Mowing is in the Spring, 3 mowings in the summer, selective pruning.

Why is the landscaping company not responsible for damages done to your property?

Response: Company will inspect for neglect, then will repair to best of our ability. Workers will send pictures of damage to company office before visiting site.

Will the home owners still receive mulch as we have in the past?

Response: Yes

Will trees and bushes still be pruned as they have in the past for home owners?

Response: Yes

Are you having mulch deposited in the community or are you trucking mulch in for your crews to work from?

Response: Mulch will be deposited in the community. Tractors will be on site to load mulch for control. discount purchasing truck loads to keep budget in line.

Do you remove the old mulch before you put the new mulch down?

Response: Yes. Will tear down the volcano mulch beds and remove old mulch.

How will Crepe Myrtles be pruned

Response: Process will be to correctly prune crepe myrtles. Should not be pruned every year.

What color mulch will you be using black or brown?

Response: Will refer to order.

Is there a way to control when our bushes are pruned? Mine have been damaged by being pruned at the wrong time of the year.

Response: Representatives will be in community to provide information on the right way to prune and time to prune. Ensures pruning and all work is done properly.

Does your team plant flowers purchased by the homeowner?

Response: HOA has to approve before any planting. Will not replant entire yard but single shrubs, plants or flowers.

How often do you clean your equipment especially your mowers as some yards have weeds that get transferred to other yards.

Response: At the end of each day, blades are cleaned and/or replaced..

Mulch deposited in the community has caused persons living in proximity of the mulch to suffer from spores released by the mulch. How is your mulch treated to eliminate respiratory issues?

Response. Our mulch is Winrose, is organic that grows 40'x 50' wide. The mulch reaches 600 degrees F. Without oxygen it does not become flammable. The mulch is turned over once a month. This company is the largest mulch maker in the mid Atlantic, we are the sole purchaser. We've purchase the same color but other colors are available. That temperate after pasteurization and cleaning kills 99.9% of fungus and any insects and animals. .

There seemed to have been a miscommunication on recycling this week. The email came out on Monday after noon indicating collection would follow the normal path. The driver came this morning. There were very few bins out likely from the misinformation.

Response: Evergreen Trash Disposal will pickup on all holidays except New Years Day, Thanksgiving Day Memorial Day, July 4th, Labor Day or Christmas Day or on days on which disposal facilities used by provider are closed. If your service day falls on any of these occasions, trash will be collected on a one (1) day delay.

Example; Mondays trash would be collected on Tuesday. Tuesday's trash would be collected on Wednesday. Wednesday's trash would be collected on Thursday. Thursday's trash would be collected on Friday, and Friday's trash would be collected on Saturday. If Thursday is the Holiday, then Thursday's trash would be collected on Friday, and Fridays trash on Saturday. ***The following week after a Holiday, your collection days go back to your normal days. No adjustments will be made to your account.

Charles County, MD, recycling collection shifts by one day following designated holidays, with Friday/weekend pickups moving to Saturday. Affected 2026 holidays include New Year's Day (Jan 1, moved to Jan 2), MLK Jr. Day (Jan 19, moved to Jan 20), Memorial Day (May 25, moved to May 26), Labor Day (Sept 7, moved to Sept 8), and Christmas (Dec 25, moved to Dec 26).